* Traxelling abroad

Helpful Language Phrases to Learn Before You Travel





* English is a common language all over the world it is studied in most countries and has been established as a major means of communication.

That means that you're likely to find someone who speaks English no matter where you go.



*Communication

*When travelling abroad, you are probably expected to use the English language...

At the airport
 When using the means of transport

 At the hotel
 At the restaurant
 At the museums
 Around town

*At the airport...

*When we arrive at the airport, we go to the <u>check-in desk</u>, to check-in our flight.

- 2. -Here you go!
- 4. -No,I'm not/ Just this one!
 - 5. -Ok!

1. -May I have your passport, please?

3. -Are you checking any bags?

4. -Place your bag on the scale.



You may ask....

You may hear...

- * Where is the Aegean Airlines checkin desk?
- * Where is my gate?
- * How do I get to gate C4?
- * Is the flight on time?
- * Where is the rest room?
- * Where can I find a taxi?

- * There has been a gate change.
- * Aegean Airlines flight 880 is now boarding.
- * Your flight is boarding at gate C4.
- * Do you have a carry-on?



*At the airport...

*At the hotel...

2. -May I have your document/ID/passport, please? 1.-I'd like to **check-in**, please. The reservation is under Smith.

3. -Here you go.

You may ask....

- * What floor am I on?
- * When is breakfast?
- * Where's the elevator?
- * How do I access the internet?
- * What are the hours of room service?
- * Do you have a map of the city?

* What time is check out?

You make need...

- * My room needs towels/an extra blanket/extra shampoo...
- * The air conditioner/TV/key card doesn't work.
- * There's no hot water.
- * Is there a shuttle bus service to the airport?

*At the hotel...

- -2. Could I have your room number and key, please?
- 4. Your total is 500€.
- 6. Have you used the minibar?
- 8.How will you be paying for this, please?

- 1. Good morning. I'm checking out.
- 3. Yes, Smith in room 305. Here's the key card.
 - 5. I think there's a mistake in this bill
 - 7. We haven't used the minibar
 - 9. I'm paying by credit card/in cash.



*At the restaurant...

Eating out is usually a relaxing activity, but a language barrier can make the experience frustrating.



Fortunately, you need to remember only <u>a few English expressions</u> to make dining out an enjoyable experience.

Remember that it's always better to be polite.



 Could we see the menu/the drinks menu , please?

5. Is this dish suitable for vegetarians?

2. Yes, of course.

3. Are you ready to order, or should I give you a couple of minutes?

4. What is the house special?

6. I'd like the onion soup and roast beef.



Dealing with problems

* For wrong orders

I'm sorry, but I ordered the steak, not the fried chicken.

* <u>When your order is late</u>

Excuse me, but we've been waiting for over half an hour for our drinks.

Making additional requests

- * May I have some salt/pepper/more bread, please?
- * Can you bring me/us another bottle of wine/glass of water/plate/fork/knife, please?

Paying the bill

- * Could I have the bill, please?
- * Do you accept credit cards?
- * Do you take (Visa/MasterCard)?
- * We'd like separate bills, please.

*At the restaurant...

*Public transport

* Finding your way around a town and using the city's

public transport system is one of your first challenges when travelling abroad.

Asking for help...

* You may want to find out the way to do something, for example how to buy a ticket. Use <u>How do ... ?.</u>

Excuse me, how do I buy a ticket from this machine?

How do we get to the station?

* If you are looking for somewhere and you want information about how to find it, use <u>Where ... ?</u>

Where is the train station? Excuse me, where is the ticket office? Where can I buy a ticket? * You may need advice when there are many choices and you need to know the right one for you. Ask <u>Which ... ?</u>

Which train do I take, please? Which bus goes to the town centre? Excuse me, which platform is the train for London?

*You may hear...

 \checkmark Tickets, please

 \checkmark All tickets and railcards, please

✓ We are now approaching London Kings Cross

 \checkmark This train terminates here

✓ All change, please

 \checkmark Please take all your luggage and personal belongings with you

*Cases of mishearing, unhearing, misunderstanding

Excuse me,

- *What did you say?
- *What do you mean?
- *I missed that.
- *Can you say that again?
- *I didn't understand.
- *I didn't hear you.

Can you speak louder/slower/more clearly, please?



* Role play- Situations at a hotel

*<u>Student A:</u>

You are the receptionist of *The Excelsior Hotel* and a guest wants to check out but there seems to be a problem with the bill.

*<u>Student B:</u>

You are a guest at *The Excelsior Hotel* and, while checking out, you realise that your bill is overcharged.

*Act out the dialogue.

* Role play- Situations at a hotel

* <u>Student A:</u>

You are the waiter/waitress at a restaurant. Two guests have just arrived. Show them to their table and get their order.

* Students B and C:

You and your friend have decided to dine at a restaurant. Ask for a table and then go on with the order.

*Act out the dialogue.









